

Warranty Information

"The name trusted in roofing since 1906"



Warranty Offerings

Self-Adhering Modified Bitumen

Warranty Type	Period	Building Type	Inter-Ply	Cap Sheet	Monetary Limitation	Warranty Fees	
						Cost/Sf	Min \$
Membrane Only ⁶	12 Years	Commercial & Residential	Not Required ¹	SA-SBS Cap SA-APP Cap ³	Original-Value	Free	(Invoices Required)
Membrane Only ⁵	15 Years	Commercial & Residential	SA Base Sheet ¹	SA-SBS Cap SA-APP Cap ³	Original-Value	Free	(Invoices Required)
Membrane Only ⁵	20 Years	Commercial & Residential	SA Base Sheet ^{1,2}	SA-SBS Cap SA-APP Cap ³	Original-Value	Free	(Invoices Required)
System ⁴	10 Years	Commercial	Not Required ¹	SA-SBS Cap SA-APP Cap	No Dollar Limit	\$0.05	\$400.00
System ⁴	12 Years	Commercial	Not Required ¹	SA-SBS Cap SA-APP Cap ³	No Dollar Limit	\$0.07	\$500.00
System ⁴	15 Years	Commercial	SA Base Sheet ¹	SA-SBS Cap SA-APP Cap ³	No Dollar Limit	\$0.10	\$700.00
System ⁴	20 Years	Commercial	SA Base Sheet ^{1,2}	SA-SBS Cap SA-APP Cap ³	No Dollar Limit	\$0.12	\$900.00

Important Warranty Notes:

Current Warranty fee schedules are as listed. Note: Any applicable taxes will be added to your warranty fee. Please contact Mule-Hide for pre-approval when applying for any non-published Warranty timeframes.

- ¹ When applying membranes over non-acceptable substrate, the Mule-Hide Nail Base must be mechanically attached to the deck prior to installing the SA Base Sheet or SA Cap Sheet. (Since the Nail Base is perforated, it can not be counted as a water proofing layer)
- ² When applying for 20-year System warranty, a total of 2 plies of SA Base are required prior to installing the SA Cap Sheet.
- ³ All warranties require the use of a granulated Cap Sheet.
- ⁴ Labor and Material
 - a. Requires use of all Mule-Hide labeled products including insulation; insulation fasteners, plates and Mule-Hide approved manufactured metal components when requested as part of the Warranty.
 - b. These warranties are only available to Mule-Hide Warranty Eligible Applicators.
 - c. Mule-Hide System Warranties are offered only on new construction and total tear-off systems, or for recover (retrofit) systems when a moisture survey has been performed and accepted by Mule-Hide. Acceptable survey types are nuclear, infrared, conductive and core cuts. Results of the moisture survey must be submitted with the Warranty application for recover applications. All wet roofing materials found in the survey must be removed.
- ⁵ Distributor Invoices are required
- ⁶ Tear-off Card – See Distributor for details

Mule-Hide Warranties are only valid when components are installed according to manufacturers' specifications. Always refer to Mule-Hide Application Guidelines for additional information.