

Warranty Information

"The name trusted in roofing since 1906"



Warranty Offerings

Modified Bitumen (Self Adhered APP/SBS & Torch)

Warranty Type	Period	Building Type	Base Sheet	Inter-Ply	Cap Sheet	Monetary Limitation	Warranty Fees	
							Cost/Sf	Min \$
Membrane Only	12 Years	Commercial & Residential	Not Required ¹	Not Required ¹	SA or SBS or APP Cap APP Torch G ³	Original-Value	Free (Invoices Required)	
Membrane Only ⁵	15 Years	Commercial & Residential	SA- Base or APP Torch Base ¹	Not Required ¹	SA or SBS or APP Cap APP Torch G ³	Original-Value	Free (Invoices Required)	
Membrane Only ⁵	20 Years	Commercial & Residential	SA- Base or APP Torch Base ¹	SA- Base or APP Torch Base ^{1,2}	SA-SBS Cap SA-APP Cap ³	Original-Value	Free (Invoices Required)	
System SA-SBS ^{4,5} SA-APP ^{4,5}	12 Years	Commercial	Not Required ¹	Not Required ¹	SA-SBS Cap SA-APP Cap ³	No Dollar Limit	\$0.06	\$450.00
System APP Torch ^{4,5}	12 Years	Commercial	Not Required ¹	Not Required ¹	APP Torch G ³	No Dollar Limit	\$0.06	\$450.00
System SA-SBS ^{4,5} SA-APP ^{4,5}	15 Years	Commercial	SA- Base ¹	Not Required ¹	SA-SBS Cap SA-APP Cap ³	No Dollar Limit	\$0.07	\$525.00
System APP Torch ^{4,5}	15 Years	Commercial	SA- Base or APP Torch Base ¹	SA Base Sheet ¹	APP Torch G ³	No Dollar Limit	\$0.07	\$525.00
System SA-SBS ^{4,5} SA-APP ^{4,5}	20 Years	Commercial	SA- Base or APP Torch Base ¹	SA Base Sheet ^{1,2}	SA-SBS Cap SA-APP Cap ³	No Dollar Limit	\$0.10	\$750.00
System APP Torch ^{4,5}	20 Years	Commercial	SA- Base or APP Torch Base ¹	SA Base Sheet ^{1,2}	SA or SBS or APP Cap APP Torch G ³	No Dollar Limit	\$0.10	\$750.00

Important Warranty Notes:

Current Warranty fee schedules are as listed. Note: Any applicable taxes will be added to your warranty fee. Please contact Mule-Hide for pre-approval when applying for any non-published Warranty timeframes.

¹ When applying membranes over non-acceptable substrate, the Mule-Hide Nail Base must be mechanically attached to the deck prior to installing the SA Base Sheet or SA Cap Sheet. (Since the Nail Base is perforated, it cannot be counted as a water proofing layer)

² When applying for 20-year warranty, a total of 2 plies of Base is required prior to installing the Cap Sheet.

³ All warranties require the use of a granulated Cap Sheet.

⁴ Labor and Material

a. Requires use of all Mule-Hide labeled products including insulation; insulation fasteners, plates and Mule-Hide approved manufactured metal components when requested as part of the Warranty.

b. These warranties are only available to Mule-Hide Warranty Eligible Applicators.

c. Mule-Hide System Warranties are offered only on new construction and total tear-off systems, or for recover (retrofit) systems when a moisture survey has been performed and accepted by Mule-Hide. Acceptable survey types are nuclear, infrared, conductive and core cuts. Results of the moisture survey must be submitted with the Warranty application for recover applications. All wet roofing materials found in the survey must be removed.

⁵ Distributor Invoices are required.

Mule-Hide Warranties are only valid when components are installed according to manufacturers' specifications. Always refer to Mule-Hide Application Guidelines for additional information.