

# Warranty Information

"The name trusted in roofing since 1906"



## Warranty Offerings – Heat-Weld TPO and PVC

| Warranty Type  | Warranty Fees     |            |
|--|-------------------|------------|
|  | Cost/SF           | Min \$     |
| Membrane Only – 10-Years   | \$25.00 Flat Fee  |            |
| Membrane Only - 15 Years <sup>6</sup>                              | \$0.01            | \$100.00   |
| Membrane Only - 20 Years <sup>6,7</sup>                            | \$0.02            | \$200.00   |
| 20-Year Roof System Limited Warranty (Commercial) <sup>2,5,6</sup> | \$75 per Flat Fee |            |
| 20-Year Roof System Limited Warranty (Residential) <sup>2,5</sup>  | \$250.00 Flat Fee |            |
| Standard - 10 Years <sup>5,6</sup>                                 | \$0.05            | \$400.00   |
| Standard - 15 Years <sup>5,6</sup>                                 | \$0.08            | \$525.00   |
| Standard - 20 Years <sup>2,5,6,7</sup>                             | \$0.11            | \$800.00   |
| Standard - 25 Years <sup>3,5,6,7</sup>                             | \$0.13            | \$1,000.00 |
| Standard - 30 Years <sup>4,5,6,8</sup>                             | \$0.16            | \$1225.00  |
| Premium - 10 Years <sup>1,5,6</sup>                                | \$0.04            | \$350.00   |
| Premium - 15 Years <sup>1,5,6</sup>                                | \$0.07            | \$475.00   |
| Premium - 20 Years <sup>1,2,5,6,7</sup>                            | \$0.10            | \$750.00   |
| Premium - 25 Years <sup>1,3,5,6,7</sup>                            | \$0.12            | \$900.00   |
| Premium - 30 Years <sup>1,4,5,6,8</sup>                            | \$0.15            | \$1125.00  |

### Important Warranty Notes:

Current Warranty fee schedules are as listed. Note: Any applicable taxes will be added to your warranty fee. Please contact Mule-Hide for pre-approval when applying for any non-published Warranty timeframes.

- <sup>1</sup> Mule-Hide System Warranties are offered only on new construction and total tear-off projects, or for recover (retrofit) projects when a moisture survey has been performed and accepted by Mule-Hide. Acceptable survey types are nuclear, infrared, conductive and core cuts. Results of the moisture survey must be submitted with the Warranty application for recover applications. All wet roofing materials found in the survey must be removed.
- <sup>2</sup> Refer to 20-Year Design Enhancement Documents
- <sup>3</sup> Refer to 25-Year Design Enhancement Documents
- <sup>4</sup> Refer to 30-Year Design Enhancement Documents
- <sup>5</sup> These warranties are only available to Mule-Hide Warranty Eligible Applicators.
- <sup>6</sup> Commercial projects only. System Warranties are not available for residential projects.
- <sup>7</sup> Requires Min. 60 mil reinforced TPO or Min. 60 mil reinforced PVC membrane or Min. 50 mil reinforced PVC KEE.
- <sup>8</sup> Requires Min. 80 mil reinforced TPO or Min. 80 mil reinforced PVC membrane or Min. 80 mil reinforced PVC KEE.

**Mule-Hide Limited Membrane and NDL System Warranties are only valid when components are installed according to manufacturers' specifications. Always refer to Mule-Hide Application Guidelines for additional information.**